**Terms and Conditions**

1. Customers' names and contact details will be retained only when a trek is booked. This will enable us to contact you if for any reason the trek has to be postponed. We will not pass your details on to anyone else nor use them to advertise products to you.

2. If we have to cancel a trek we will either rearrange the trek or refund your money, as you choose.

3. We are sorry, but we cannot take dogs on the treks.

4. Please be aware that many of our treks cross private land where there is no public right of way. Please keep to public rights of way if walking alone in this area.

5. Llama trekking is a very low risk activity. Nevertheless, a risk assessment has been done and we are fully covered by public liability insurance.

6. The health and safety of both customers and llamas will always be prioritised. We reserve the right to alter the route on the day if this is necessary in the interest of safety.

7. Please make sure you have appropriate footwear and clothing. (Walking boots are best. Windproof and waterproof clothing, extra fleeces, hats and gloves may be needed. In hot weather, please bring sunscreen and any other necessary protection.)

8. This activity is unlikely to be suitable for small children under 8 years old – please contact us to discuss if this is an issue. All children must be accompanied by an adult.

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